

HPMS E-Mail

Date: September 26, 2013

Subject: HPMS Emergency Maintenance Notice

CMS will be performing critical maintenance on HPMS from Friday, September 27, 2013 at 9:00 p.m. EDT through Saturday, September 28, 2013 at 5:00 p.m. EDT. The website will be unavailable to users during this timeframe.

As a result of this window, CMS will NOT load complaints on Saturday, September 28, 2013. Instead, these complaints will be loaded into HPMS on Monday, September 30, 2013.

For questions regarding this notice, please contact the HPMS Help Desk at either hpms@cms.hhs.gov or 1-800-220-2028.